

*MISCELLANEOUS INFORMAL FAX TO :***RECEIVED**
CENTRAL FAX CENTER**AUG 23 2007**

Att: Ms. Cassandra Davis, Art Unit 3611;

from terry wagenknecht in rockford, illinois; 6693 heather lane, 61114 at work ph. 815-962-0850

Hi Ms. Davis ! - We now have a customer number with the USPTO; and is # 71687 -

and also have a PKI Certificate with Reference # 30,532,691.

- Do not fully know how to use it yet, but will learn -

- Did our first search in Private PAIR, the other night, and saw App. # 10/812,332 listed as Expired.

I first of all want to thank you again for all you taught me (us) in the process of that application, as your patience and guidance was our first step in the process of learning "patentese".

Have since then learned that an applicant only gets two verbal discussions per application, and yet, you did grant me several - thanks for that, too.

I didn't yet know about that rule at the last time I talked to you, and when you said call back on Tuesday am; and then said no, make it Tuesday pm. So I did call back. Then called again on 4/5/07 and left a message, and then on 4/10/07 and left a message. Those were the only dates out of several other attempts to reach you that I had documented.

A Miss Trinn Lyn had called and said she would send a copy of your last communication which we did not initially receive by mail.

(We get a lot of other people's mail at our home address, which we have to re-forward)... and so believe someone else may have gotten this document. - We never did. Neither did we receive the copy Miss Trinn Lyn had mentioned.

And so... were surprised to see the application's status as Expired; and have only two questions;

1. - What really happened ? 2. - What can I do to prevent it from happening with other apps ?

Have not yet sent in paperwork to associate all our apps with our customer number, but will soon.

Should we get a special post office box or something ? Is that the standard solution ?

or - is that situation completely fixed with electronic filing ?

- THANKS AGAIN FOR ALL YOUR GUIDANCE BEFORE - what a great "info" start you gave me (us).

p.s. - remember that life saving boat with oars and absolutely no parts and all for under \$ 20. retail ?

- we've rowed them upriver and against the current for miles and miles at least a dozen times; and even put 4 units with oars into one boat, and then deployed all 4 in 55 seconds while on the water ! This one is going to save lives. We have 2 utilities in process, and 2 provisionals on this; and thanks in part, to YOU. Thanks again for the guidance; from terry, sam, and charlie wagenknecht.